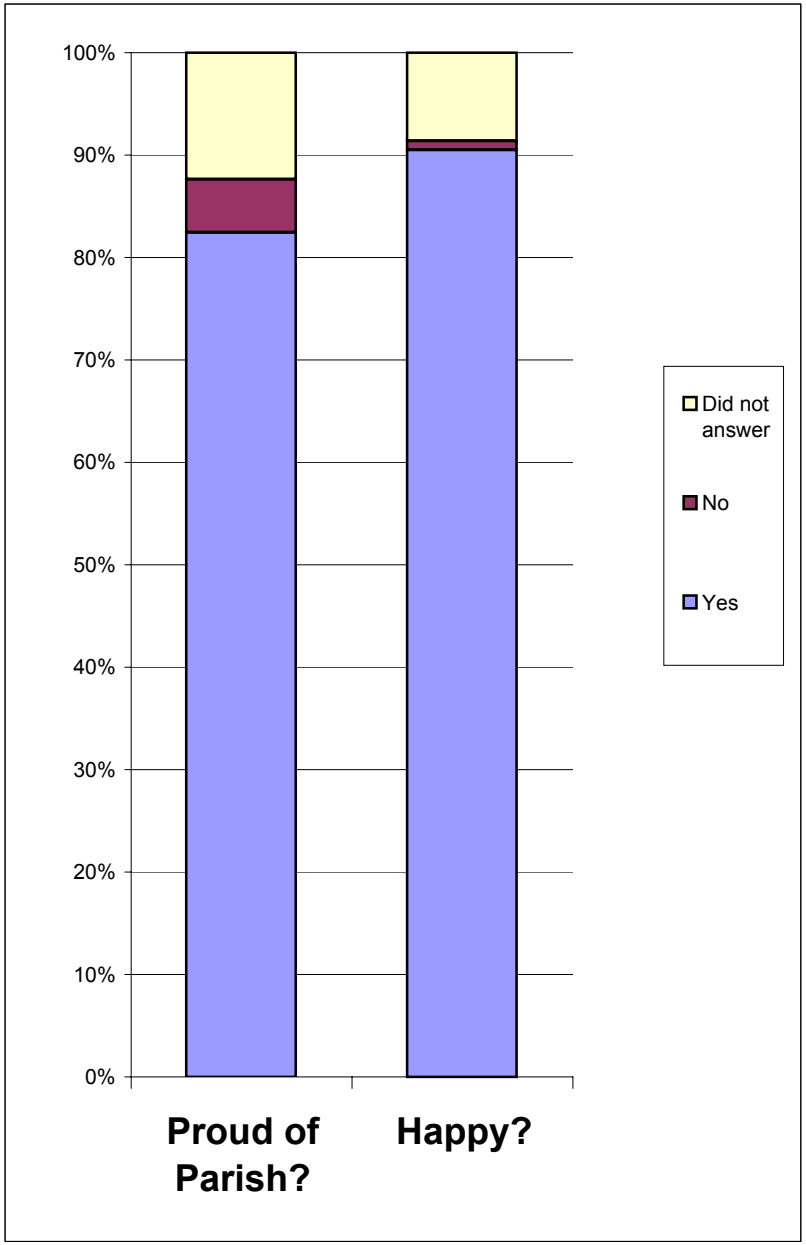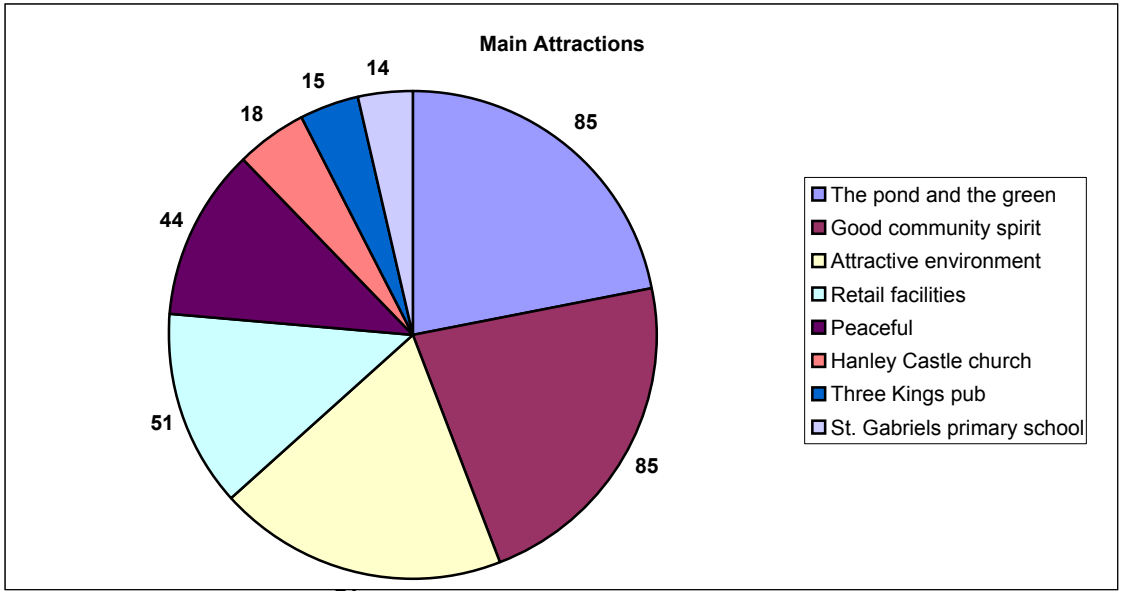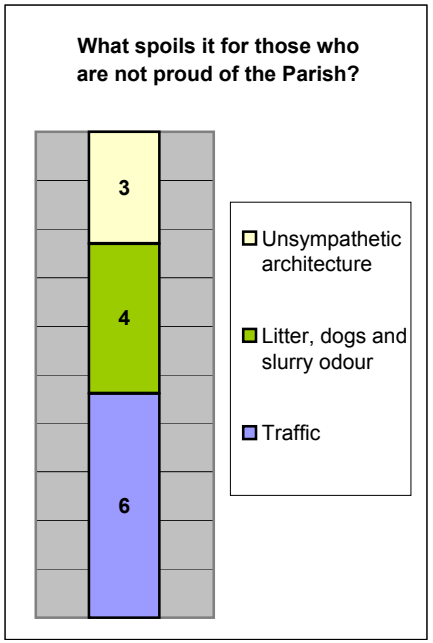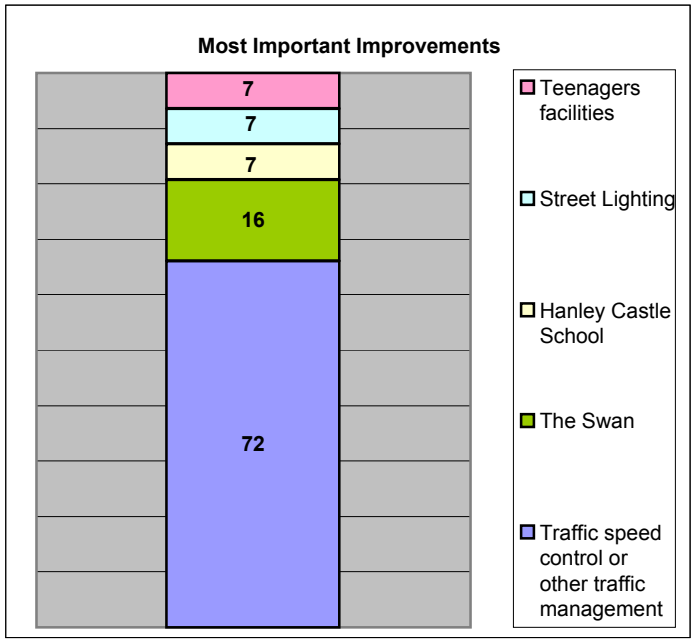13. General and Finally