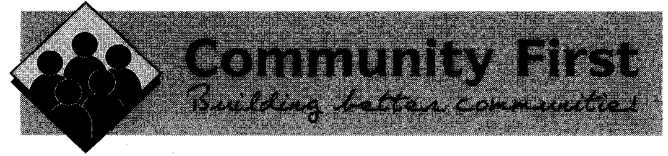


Please reply to Malvern View, Willow End



in Herefordshire & Worcestershire

Caroline Sutton
Clerk to Hanley Castle Parish Council
c/o CALC
Malvern View
Willow End Park
Blackmore Park Road
Malvern
Worcestershire, WR13 6NN

17 July 2008

Dear Caroline

Following a lengthy exchange of emails from your Vice Chair, the Parish Council's request for detailed financial information regarding the Rural Housing Enabler's work was discussed by Community First's Board of Trustees on 15th July 2008. They confirmed the policy I have already explained, which is that we do not disclose detailed budgetary information to third parties beyond what is made public in the normal course of our accounting and governance arrangements which are subject to the Charity Commission SORP guidelines, for reasons both of commercial sensitivity and of limited staff resources.

The Trustees did not understand the connection between the previous issues raised in your letter about the housing needs survey data, to which I have responded in detail, and your expressed need for further financial information, and advised that the correspondence should now be closed.

I am most willing to meet with members of the Parish Council in due course to better understand your issues and concerns and seek to find an acceptable way forward. I hope, all being well, to attend the Parish Council meeting this evening as an observer. As previously stated, you are free to use our Complaints Procedure if you feel specific issues about the work of a member of our staff have not been sufficiently addressed.

Yours Sincerely


Elspeth Rolls
Deputy Chief Executive

CC Ian Thompson, Vice Chair, Hanley Castle Parish Council

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